

JERSEY WOMEN'S REFUGE

JOB DESCRIPTION

CHILDREN AND YOUNG PERSONS' SUPPORT WORKER

Job Title:	Children and Young Persons' Support Worker
Salary:	Hourly rate £14.30 - £15.81 per hour
Accountable to:	Deputy Manager / Manager
Hours:	15 hours per week, flexibility required to cover after school and some weekend hours

JOB PURPOSE

As part of a team, and in line with the commitment of Jersey Women's Refuge (JWR) to empowerment, the role of the Children and Young Persons Support Worker is to offer practical and emotional support to children and young people who have experienced domestic abuse. This support is offered during their time in Refuge, through the transition from Refuge to their new home and ongoing support in the community. Support is also offered to young people who live in the wider community who access the service independently or who are supported through voluntary and statutory agencies, schools or their parent/carer have been referred to the Multi Agency Risk Assessment Conference (MARAC) or Multi Agency Safeguarding Hub (MASH). The support will be tailored to the needs of each individual child/young person and will be age appropriate and solution focused.

KEY RESPONSIBILITIES

1. To listen to and provide safe, creative, stimulating, age appropriate support to children and young people (CYP) with experience of domestic abuse in a one to one and/or group setting (Helping Hands) using a person centred approach, including organising activities (Activity club) and helping settle children and young people into the Refuge when they first arrive (Welcome Workshop).
2. To advocate on behalf of CYP with experience of domestic abuse on an individual and group basis.
3. To formulate an Individual Support Plan with CYP and their carer, which identifies their needs; how these are to be addressed and to ensure these plans are regularly reviewed.
4. Work with CYP using the service to develop, implement and review support plans.
5. To help CYP with strategies for safety planning in relation to their individual circumstances, as appropriate to their age and understanding.
6. To make contact with and work in partnership with, other agencies, such as schools, clinics, doctors, health visitors, CYP Services etc. to establish good working relationships with them in order to ensure the individual needs of each CYP are met.
6. To promote the support service for children and young people.

7. Gather and develop resources to facilitate work with children and young people.
8. To keep statistics of numbers referred and to record outcomes by completing Intake and exit outcomes monitoring forms for each CYP as they enter and leave the service.
9. To record case notes on a web based database (Oasis).
10. To monitor and evaluate the work undertaken and record any unmet need and contribute towards the development of services to CYP and their families/carers living with domestic abuse.
11. To write reports when required for the Annual Report, board meetings and for safeguarding conferences and providing updates about service development and outcomes as required.
12. To participate in the evaluation of JWR children's and young peoples' support service.

KNOWLEDGE, EXPERIENCE & QUALIFICATIONS

Good level of numeracy, literacy, report writing and IT skills.

Relevant Education/Social Care/Youth & Community Work/Mental Health/ Child Care qualification.

DESIRABLE EXPERIENCE

The CYP Support Worker will have experience of direct work with CYP (who have experienced domestic abuse) on a 1-1 and group work

Experience in making assessment and management of risks and needs in relation to CYP

Experience of lone working with CYP and of multi-agency working

Experience of using play as a tool when working with children

KEY COMPETENCIES

Work in a non-directive & empowering way

Work as part of a team

Excellent inter-personal & communication skills

Thorough understanding of safeguarding issues

Awareness of anti-discriminatory issues in relation to work with families

Understanding of confidentiality and personal/professional boundaries

Understanding of domestic violence issues and their impact on the family

Ability to self-evaluate and reflect on practice

Ability to work on own initiative and prioritise workload in a pressured environment

Flexible approach to hours worked and methods of working

Willingness to undertake training

ADDITIONAL INFORMATION

The successful applicant will have been resident in the island for a minimum of 5 years and will be required to undergo a States of Jersey DBS Police check.

The post holder will need to be aware of Jersey Women's Refuge Policies & Confidentiality – which she will be required to sign up to.

The post-holder's work may vary from day to day, according to circumstances. The principal accountabilities only form an outline guide to the working routine, therefore due to the nature of this role the post-holder must be able to work on a flexible basis. The potholders must own or have access to a car and hold a full driving licence.